**177168: Sprint 23 Defect Tests**



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Test Data: Unassigned Description: Sprint 23 Defect Tests

# Summary

## Categories

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

**PA**

**727913: VEFT INTERNAL: Request: Able to select a**

**future Request date**:

1. Log into VEFT as a Patient Advocate (vrmcloud\ VEFTPA).
2. From the Dashboard, open any Interaction you own (are the PA for).
3. Fill out Request Detail fields for a new request: Description (any), Facility/Sub (629), Priority (any)
4. Set the Request Date to the future.
5. Click Save.

Expected Results

A warning banner presents saying you can't save a request with a future date. Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

**PA**

**689792: VEFT UAT: Contacting Entity "Other"**

**shows "Other Description" field in the Contacting Entities grid**:

Open any Interaction from the dashboard, or create one from a Veteran tab, or click ANON ROC

In Contacting Entities section, select the Entity as 'Other'

Verify the 'Contacting Entity Detail' field is exposed and required

Note: the issue was that it was mislabeled 'Other Description'

Expected Results

'Contacting Entity Detail' field is exposed and required Not 'Other Description'

Comments

Validates Attachments

**Step 3**

**Execution Step**

Description\*

**PA**

**688554: VEFT UAT: Contacting Entities Grid should**

**populate Sub Contacting Detail in value "Other Description/Contacting Detail" field (should be merged)**:

Open any Interaction from the dashboard, or create one from a Veteran tab, or click ANON ROC

In Contacting Entities section, select the Entity as 'Central Office'

In Contacting Entities section, select the Sub Contacting Entity as 'Other'

Verify the 'Contacting Entity Detail' field is exposed and required

Note: the issue was that it was mislabeled 'Other

Description'

In Contacting Entities section, select the Entity as

'Congressional'

In Contacting Entities section, select the Sub Contacting Entity as 'Other'

Verify the 'Contacting Entity Detail' field is exposed and required

Note: the issue was that it was mislabeled 'Other Description'

Expected Results

'Contacting Entity Detail' field is exposed and required Not 'Other Description'

Comments

Validates Attachments

**Step 4**

**Execution Step**

Description\*

**PA**

**688190: VEFT UAT: Some fields are not locked in a**

**Summary section of the Veteran form**: Open any Interaction from the dashboard. Open the Veteran session tab.

Verify the following fields are locked:

"SSN", "Date of Birth", "Mobile Phone", "Home Phone", and "Work Phone"

Expected Results

Fields are locked:

"SSN", "Date of Birth", "Mobile Phone", "Home Phone", and "Work Phone" Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

**PA**

**668607: VEFT INTERNAL: Contacting Entity**

**Section and Grid Issues on interaction form**:

Open any Interaction from the dashboard, or create one from a Veteran tab, or click ANON ROC

In Contacting Entities section, select the Entity as 'VISN'

Enter the required CE fields. Save the CE and verify it populates in the grid.

Verify the CE fields are now reset (no VISN detail fields are present).

Select the Entity as 'Patient'

Verify the patient name autopopulates (and the phone number, if available on the Veteran form).

Select the Entity as 'Friend'. Verify the CE name and number fields clear.

Enter friend name and number. Click Add Contacting Entity.

Verify the new entry is displayed in the grid.

Expected Results

CE fields are reset after saving VISN CE (no VISN detail fields are present).

When the Entity as 'Patient', name/number autopopulates name/number clear when another Entity type is selected Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

**PA**

**689798: VEFT UAT: VEFT Facility Column is always**

**blank on Request Summary grid on Veteran form**:

Open any Request from the dashboard

Select the link in the Request Form (Report of Contact

section) to open the Interaction form

Scroll to the Request Summary grid.

Verify the Sub-Facility column is populated on the grid for the request.

Expected Results

Sub-Facility column is populated on the grid for the request. Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

**PA**

**728007: VEFT INTERNAL: Default Queue View**

**Selection does not persist**:

Log into VEFT as a Service Level Advocate (vrmcloud

\VEFTSLA).

Click QUEUES from the Ribbon. Note the default view is Cases Available to Work On

In the View selector, Click PATS: Requests I Am Working On

Click the SET AS DEFAULT VIEW tool

Click the View selector again. Observe that the thumbtack icon is positioned next to the selected view.

Click the Refresh button in the session tab toolbar (or dismiss the session and open another QUEUES session).

Expected Results

Once selected as a default, the view selection persists when you open a new QUEUES session. Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

**PA**

**727915: VEFT INTERNAL: Interaction Closed**

**record Modified By set to W-flow owner (ROC History grid)**:

Log into VEFT as a Patient Advocate (vrmcloud\ VEFTPA).

Load any veteran using MVI Search. Create an Interaction with yourself as PA.

Create a request on the Interaction for yourself to work. Resolve the request.

Close the interaction. Scroll to RoC History and sort in reverse chronological order.

Inspect the Modified By column for that record.

Expected Results

Modified By is set to the VEFT System. Comments

Validates

Attachments

**Step 9**

**Execution Step**

Description\*

**PA**

**727912: VEFT INTERNAL: Interaction: Able to**

**select a future ROC date**:

Log into VEFT as a Patient Advocate (vrmcloud\ VEFTPA).

From the Ribbon, select Anonymous ROC.

Fill out ROC fields: Description (any), Facility (629), Treatment Status (Outpatient).

Set the contact date to the future. Click Save.

Expected Results

A warning banner presents saying you can't save RoC with a future date. Also, the future date is erased from the field.

Comments

Validates Attachments

**Step 10**

**Execution Step**

Description\*

**PA**

**731404: VEFT INTERNAL: Deactivate unused**

**workflow**:

Steps to Verify Fix:

1. Log into VEFT as a Patient Advocate (vrmcloud\ VEFTPA).
2. Create a new Request (from existing interaction or new interaction). Do not select Assigned Service Line
3. Verify ROC History is created for Request Assigned. 4.Log in as System admin.
4. Navigate to Settings > System Jobs
5. Verify no new Waiting jobs exist for newly created Request.

Expected Results

No new Waiting jobs exist for newly created Request. Comments

Validates

Attachments

**Step 11**

**Execution Step**

Description\*

**PA**

**725760: Test fix for 508 Patch failure - VEFT BPE/**

**SQL error saving Anon ROC**:

1. Log in using UDF, vrmcloud\veftpa or vrmcloud\ veftsla
2. Select the ANONYMOUS ROC tool from the banner.
   1. Verify a new Interaction session tab is opened.

b.

3.

Verify Status Reason is Open.

Enter required fields for the ROC:

a. Description = any text

b. Facility = any (I used 629)

1. Contacting Entity Name = any
2. Contacting Entity Number = any

4. Click Save.

Expected Results: Interaction would save without error.

Expected Results

Interaction saves without error (was getting BPE). Comments

Validates

Attachments

**Step 12**

**Execution Step**

Description\*

**PA**

**725773: Test fix for 508 Patch failure - VEFT**

**Generic SQL Error when saving unassigned Interaction**:

1. Log in using UDF, vrmcloud\veftpa or vrmcloud\ veftsla
2. Select the DASHBOARD tool from the banner.
3. Double-click on any item in the Unassigned VEFT Interactions (top grid)
   1. Acknowledge warnings if necessary
   2. The Interaction session tab is opened; Status Reason is Open.
4. Enter required fields for the ROC:
   1. Method of Contact Detail (if blank) = any text b.

5.

Patient Advocate = your login

Click Save.

Expected Results: Interaction would save without

error.

Expected Results

Interaction saves without error. New Status=Assigned.

Comments

Validates

Attachments

## Step 13

**Execution Step**

Description\*

## PA Defect 731856: Emails not being sent to Assigned Service Line distribution:

INFO:

Emails are not being sent to the outlook distribution groups for the assigned service lines.

From address should be no reply email [PII](mailto:VHA10D1D1CCCRM@va.gov) - the VEFT System account

Verification procedure:

Create an Anonymous ROC Interaction at facility 629 with yourself as the PA.

Add a priority request and assign it to the Administrative SL for 629BY.

Using REPORTS > Advanced Find, open the most recent Email Message.

Verify the CRISIS email is From VEFT, VEFTSystem to the Admin-629BY group, with DO NOT Reply in the body.

**AS VEFTSL**, find (in QUEUES) and self-assign the request. Add Resolution Activity. Resolve the Request.

Back**as VEFTPA**, open the resolved request (My requests due for PA, reverse chron sort)

Add a Reject Resolution activity and click REJECT RESOLUTION.

Log in using IE as the Administrator. Open the Service Line test user account.

Using REPORTS > Advanced Find, open the most recent Email Message.

Verify the CRISIS/rejected email is From VEFT, VEFTSystem to the SL User, with DO NOT Reply in the body.

Expected Results

Emails are From VEFT, VEFTSystem for both notification and rejection Comments

Validates

Attachments

**Step 14**

**Execution Step**

Description\*

**PA**

**Defect 730015: Cannot see team's in progress**

**items in queue view**:

1. As VEFTPA, add two requests Assigned to the Administrative Service Line
2. As VEFTSLA, log in and find the first request in the QUEUES (available to work).

Right-click and select Pick to assign the request to yourself.

1. As VEFTSL, log in and examine the QUEUES (available to work).

Select the**PATS: All Requests in Selected Queues**view

Verify you can see the request claimed by the SLA as well as requests you're working.

Expected Results

Able to see other team members items in progress Comments

Validates

Attachments

**Step 15**

**Execution Step**

Description\*

**PA**

**736283: Missing code AC01**:

1. As a PA, open any active request from the dashboard.

2. Click in the Code field and hit the Delete key if it's

populated.

3. Type "ac" in the field and hit the Enter key.

Verify the "AC01 - Scheduled Appointment Excessive Wait" populates at the top of the list.

Expected Results

"AC01 - Scheduled Appointment Excessive Wait" populates as a code. Comments

Validates

Attachments

# Associated E-Signatures

**Signed Action Signer Comment Additional Information**